



THE FARMERS & MERCHANTS BANK WEBSITE ACCESSIBILITY STATEMENT

Our Commitment to Accessibility

The Farmers & Merchants Bank®, its subsidiaries and affiliates (collectively, the "Bank", "we", "us", or "our") cares about all of our customers and is committed to facilitating and improving the accessibility and usability of its website (the "Site"). The Bank seeks to ensure that our Site services and content are accessible to persons with disabilities including, but not limited to, users of screen-reader technology.

The Bank seeks to deliver a positive customer experience to all customers, and we aim to promote accessibility, diversity and inclusion throughout our organization. Our goal is to permit our customers to successfully gather information and conduct business through our Site and other technology platforms.

To accomplish this, the Bank has partnered with AdPharos, LLC (the "Provider"), a leading provider, by implementing technology that will enable and maintain accessibility in-line with the Web Content Accessibility Guidelines ("WCAG"), which also brings the Site into conformance with the U.S. Americans with Disabilities Act of 1990, as well as similar standards and requirements throughout the world.

The initial accessibility work has been completed (where testing has been performed both with automatic accessibility testing tools and users of screen readers to identify issues) and remediation has been applied, as appropriate. The Provider will continue to monitor the Site and make updates as needed and directed by us. We are committed to ensuring equal access to all features and functions in connection with the Site.

Disclaimer

Please be aware that our efforts to expand and maintain accessibility are continuous and ongoing. While we strive to make the Site as accessible as possible, certain issues may be encountered by different assistive technology as the range of such technology is evolving, wide and varied. We appreciate your understanding and welcome any feedback.

We also recommend that users adopt the most current versions of any computer-based assistive technology applications and browsers. While there is no ideal content-size or color combinations for all users, there are easy-to-use controls for adjusting the size and colors of content on a web page.

By using browser controls and keeping your system up-to-date, you can personalize content presentation to suit your needs. Please note that new browsers tend to provide more display options to make content accessible, and may work better with certain assistive technologies.

Finally, please be advised that the Bank does not provide assistive technology applications or browsers.

We recommend that you visit the individual manufacturer site for additional information.

About The Bank of Fayetteville

The Farmers & Merchants Bank may operate using its registered fictitious name, "*The Bank of Fayetteville*," as provided under law. Deposits at The Bank of Fayetteville® are FDIC-insured under The Farmers & Merchants Bank ([FDIC Certificate #16216](#)) and are not separately insured by the FDIC.

You acknowledge and understand that the Bank may offer you certain products and services under its fictitious business name, "*The Bank of Fayetteville*," and that such products and services are offered and provided by The Farmers & Merchants Bank.



Contact Us

If you experience difficulty using or accessing any element of this website, any Farmers & Merchants Bank, The Bank of Fayetteville, or our Mobile Banking app or tool, please feel free to call 877-889-0100 or email us at info@mebanking.com.

Any person who wishes to contact the Bank to discuss the manner in which we provide services to individuals with disabilities or has questions about this Accessibility Statement is welcome to contact the Bank, and we look forward to hearing from you.